

**From:** infoswc  
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## In This Issue

[Surveys](#)

[Information](#)

[Have your say...](#)

[Policy Seminar](#)

[Next Events](#)

[Coleg Gwent](#)

[Regus Wales 1 Severn  
Bridge](#)

[Clarkslegal LLP](#)

[Regus Wales 1](#)

[Quick Links](#)

[Book Events](#)

[Chambers of Commerce  
Business Week](#)

[Our Patron Members](#)

Dear Rachel,

Welcome to the latest Policy Update from the South Wales Chamber of Commerce. Included is a great deal of information and a number of points on which we would welcome members opinions - please take a few minutes to look through and have your say...

## Surveys

### South Wales Chambers of Commerce Manifesto

The South Wales Chamber of Commerce Manifesto will be launched in late 2009 and will take the form of a powerful and influential document to address business issues to key stakeholders and partners within South East Wales and beyond. The Manifesto will contain several topics of consistent concern to our members - Business, Transport and Infrastructure, Economy, Skills and Education, Procurement, Regulations and Red Tape and International Trade.

Our objective is to publish a manifesto that takes into account the views and opinions of the members to highlight the barriers faced at the heart of the business community and to make recommendations that we feel are priority to local businesses. Therefore over the next few weeks a series of quick survey questions will be sent to all members and affiliates, the answers of which will form the foundation of our Manifesto.

## Information

### Planning for Recovery

[Download](#) the BCC report analysing the reasons why the system currently fails to deliver and makes a series of recommendations as to how real improvements can be ensured.



### European Manifesto

[Download](#) the BCC report focusing on the priorities required to sustain and improve current living standards.

### National Statistics

[Download](#) the June 2009 National Statistics Bulletin including statistics on employment rates, economic activity rates, indices of production, construction and market services, exports, VAT registrations and VAT registered stock and many more!

### Wales: Low Carbon Future

[Download](#) a presentation by Dr Ron Loveland F.Inst. P, Welsh Assembly Government Director for Sustainable Energy and Industry Wales, on 'Wales: Leading the Transformation to a Low Carbon Future'. The presentation highlights how Wales can be at forefront of the all-important transition to a low carbon energy economy and what it means for new jobs.

### Defending Critical Infrastructure

[View](#) the Wales briefing paper that the Institute of Civil Engineers has prepared to accompany the full Defending Critical Infrastructure report.



Have your say...

### Severn Ferry

A new feasibility study is being conducted for a passenger ferry service from Swansea to Ilfracombe (North Devon) and Cardiff to Minehead (North Wales). The benefits of the ferry service will encourage opportunities for Tourism, Economic Development, prestige of a ferry service that will link Wales to our neighboring country and reduce journey times for traveling between North and South Wales. The target audience for the ferry service will be shoppers, friends and family, commuters, short break holidays and dual holiday packages. From a business perspective the ferry service offers opportunities to open offices in other regions of England and North Wales, advertising your business to places you may not have thought possible, to seek new contractors and seek opportunities from the many large industrial organisations in and



around North Devon and possibly North Wales.

Comments: The SWCC are very keen to hear your positive and/or negative comments on the Severn Ferry project. Do you think it will open opportunities for your business? Are there existing business relationships between businesses within South Wales and Devon?

## Policy Events

### Public Private Partnerships in Regeneration Seminar

The Regeneration Skills Collective Wales has organised a seminar to discuss how the Credit Crunch is having an effect on the delivery of integrated regeneration projects throughout the UK. In the current global financial circumstances, Public Private Partnerships in Regeneration will require a more innovative approach in Wales, if mutual benefits are to be achieved from working together. The seminar will include the latest update in respect of the E.U. JESSICA Initiative, which the Welsh Assembly Government is currently adopting in relation to the Structural Fund programmes in Wales. If you are interested in attending this seminar please complete the [booking form](#).

## Next Events

Wednesday 1st July

**Ten Top Tips for Thriving in a Recession at the Vale Hotel, Golf & Spa Resort: 7.45 - 11.00am**



Everyone is looking at survival, but this unique seminar brought to you by O'Brien and Partners, Chartered Accountants and the South Wales Chamber of Commerce will help businesses face the future with confidence and a winning attitude.

Our highly inspirational speaker, Donald Melrose, has spent 14 years involved in Business Improvement and since joining ActionCOACH, has coached a broad range of service, production and technology businesses. Donald's motivational presentation will cover:

- Quick fixes for difficult times;
- Structuring the business for the future;
- Getting ready to take advantage of the market when it turns;
- Creating raving fans, ensuring that your customers/clients keep coming back for more;

- Developing the Entrepreneur mindset, understanding the progression and stages of development, taking people from self employed to entrepreneur;
- And the all important 'Ten Top Tips for Thriving in Recession'.

There's more.

A leading firm of independent financial advisors will look at the importance of not neglecting your personal finances, and answer the questions you are afraid to ask.

Cost: £15 + VAT

[Book Now](#)

Wednesday 15th July

**Junior Chamber event at Belle Vue Park, Newport: 5.30 - 7.30pm**

This event will be a more relaxed opportunity to network over a fantastic barbecue in the impressive grounds of Belle Vue Park.

Cost: Members £17 Non-Members £25

(or reduced rate when booking online)

[Book Now](#)

Wednesday 22nd July

**Facilitated Networking Breakfast at the Marriott St Pierre, Chepstow: 7.30 - 10.30am**



A unique style of networking event! Move from one table to the next with 2 minutes for each person to introduce themselves. Bring plenty of business cards!

Cost: Members £19 Non-Members £27

(or reduced rate when booking online)

[Book Now](#)

Tuesday 22nd July

**b2b breakfast at the Holiday Inn, Cardiff: 7.30 - 10.00am**

Start the day one step ahead of the rest!

Cost: Members £17 Non-Members £25

(or reduced rate when booking online)

[Book Now](#)



**Member News: Coleg Gwent**



# Coleg Gwent

## Business Development Unit

**Emergency First Aid for Appointed Persons £60** 20 July, Newport

**First Aid at Work £205**  
23, 30 July & 6, 13 August, Newport

**First Aid at Work Refresher £125**  
22, 27 July, Newport

**CIEH Level 2 Award in Food Safety £75** 16 July, Cwmbran

**CIEH Level 3 Award in Supervising Food Safety £275**  
20, 21, 22, 23, July, Cwmbran

**IOSH Managing Safely £525**  
27, 28, 29, 30 July, Cwmbran

**CIPD Professional Trainers £400**  
3, 10, 17 July, Cwmbran

**CIPD Level 3 Certificate in Training Practice £750**

Starts Sept x 40 wks, Crosskeys

**CIPD Level 3 Certificate in Personnel Practice £750** Starts Sept, x 40 wks, Crosskeys or Newport

**CIEH Level 4 Award in Managing Food Safety £400**

25, 26, 27, 28 August & 9,10,11,12 Sept, Cwmbran

**NEBOSH National General Certificate £1,195** 10 September, 1 day a week x 12 weeks, Crosskeys

**Health and Safety, First Aid and Food Hygiene courses run monthly. For more information and our schedule call**

**01495 333564 or 01495 333575**

[www.coleggwent.ac.uk](http://www.coleggwent.ac.uk) email: [bdu@coleggwent.ac.uk](mailto:bdu@coleggwent.ac.uk)  
Abergavenny • Crosskeys • Ebbw Vale • Newport • Pontypool • Usk



## Member News: Regus Wales 1 Severn Bridge



### Business Booster Networking Event

Come along to celebrate the opening of Regus Wales 1 Severn Bridge on Tuesday 14th July from 8.00am

You and a colleague are invited to a business networking breakfast hosted by Regus, South Wales Chamber of Commerce, the Institute of Directors and Centre for Business.

In addition to the chance to tour the new business centre, there will be a FREE Regus businessworld gold membership\* (worth £199) for everyone who attends the event, providing access to drop-in business lounges and cafés at over 1,000 Regus locations worldwide.

To reserve your place at this networking breakfast, [click here](#) or call us on 0800 142 2343.

[Download further details](#)



## Member News: Clarkslegal LLP



### Clarkslegal LLP Annual Employment Update Seminar

**Tuesday July 14th 3.00pm - The Liberty Stadium, Swansea**

**Wednesday July 15th 3.00pm - The Miskin Manor Hotel, Miskin, Nr. Cardiff**

Clarkslegal LLP are delighted to announce our annual employment update seminars in Wales will be hosted on Tuesday July 14th in Swansea and Wednesday July 15th in Cardiff.

The events will feature presentations from Clarkslegal's leading employment team and our subsidiary HR consultancy, Forbury People Ltd, followed by networking.

#### Agenda:

3.00pm Registration, tea and coffee

3.30pm Presentations:

- Imaginative solutions to cost cutting - risks & implementation
  - Reorganisation/reallocation of work
  - Sabbaticals/study leave
  - Unpaid leave
  - Lay-offs
  - Short-time working
  - Pay cuts
  - Demotions
  - Ban on recruitment and pay-rises
- The Equality Bill - diversity issues
  - General Legal Update
  - The Employment Act 2008
  - The ACAS Guide to Discipline and Grievances at work
- Motivating recession impacted workforces

5.15pm Networking

This seminar is aimed at key decision makers and managers within the employment and human resources department of your organisation. The current recession dictates that the topics of discussion are relevant to all organisational sizes and across all industrial sectors; public and private.

## Registration

These events are free to attend and please feel free to forward this invitation to your colleagues who may be interested in attending. To register your place for either event, please call 0118 958 5321 or email [marketing@clarkslegal.com](mailto:marketing@clarkslegal.com).



## Member News: Thomas Carroll - erisk bulletin

### New Stress Guidance Outlines Key Management Behaviour

In recognition that stress management is part and parcel of good people management, new guidance on how to reduce stress at work has been launched by the HSE, in partnership with the Chartered Institute of Personnel and Development and Investors in People.



The guidance, Line Management and Stress at Work, sets out the key management behaviours for managing stress at work, grouped under four competency headings:

- managing and communicating existing and future work;
- reasoning/managing difficult situations;
- managing the individual within the team; and
- managing emotions and having integrity.

A CIPD survey published in May found that about half of the 3,000 employees questioned have seen an increase in stress at work as a result of the economic downturn.

### [Further information](#)

If you would like to comment on any of the policy issues discussed here or others affecting your business, please [let us know](#).

To book places at the events or for any further information, please use the links provided or email [info@southwaleschamber.co.uk](mailto:info@southwaleschamber.co.uk).

**Best wishes,**

The team at South Wales Chamber of Commerce

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